

Date: Monday, 01 June 2009

Mr Antony Murray
E G Murray Insurance Services
9 Victoria Place
Airdrie
Lanarkshire
ML6 9BU

Dear Antony

Testimony

I write this letter fully intending that you may use it to inform potential clients of the benefits our company has seen following your appointment as our insurance broker.

Before selecting E G Murray Insurance Services we used one of the world's largest insurance brokers. Since making this switch we have been delighted with the professional and personalised service you have consistently delivered and we will not be changing back to a larger broker. I am confident the insurance programme you have designed for us, backed by the technical and personal skills of your team, ensures our company is fully protected.

As we have over 100 vehicles it is inevitable that we have had to claim under our fleet policy. We very much appreciate your commitment to managing the amounts paid out to third parties and to recovering our uninsured losses.

As you have clearly demonstrated your worth in a commercial insurance context, I feel assured that my personal insurances are in safe hands. Should my family ever have to make a claim from our car, home or travel insurance I am confident we can speak directly to people I know and trust.

Since becoming your client in 2005 I feel our companies have forged a strong partnership and I look forward continuing this in the future.

Yours sincerely



Jim Gallagher
Managing Director